

# **AGENDA**

Meeting: Officer Appointments Committee

Place: CH - Rudman Room, - County Hall, Trowbridge

Date: Thursday 2 November 2017

Time: 10.30 am

Please direct any enquiries on this Agenda to Roger Bishton, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 713035 or email <a href="mailto:roger.bishton@wiltshire.gov.uk">roger.bishton@wiltshire.gov.uk</a>

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# Membership:

Cllr Baroness Scott of Bybrook OBE (Chairman)

Cllr John Thomson (Vice Chairman)

Cllr Bridget Wayman

Cllr Jerry Wickham Cllr Ian Thorn

# **Recording and Broadcasting Information**

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#### **Public Participation**

Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult Part 4 of the council's constitution.

The full constitution can be found at this link.

For assistance on these and other matters please contact the officer named above for details

## **AGENDA**

## 1 Apologies

#### 2 Declaration of Interests

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

# 3 Chairman's Announcements

#### 4 Public Participation

The Council welcomes contributions from members of the public.

#### **Statements**

If you would like to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Up to 3 speakers are permitted to speak for up to 3 minutes each on any agenda item. Please contact the officer named on the front of the agenda for any further clarification.

#### Questions

To receive any questions from members of the public or members of the Council received in accordance with the constitution.

Those wishing to ask questions are required to give notice of any such questions in writing to the officer named on the front of this agenda no later than 5pm on **Thursday 26 October 2017** in order to be guaranteed of a written response. In order to receive a verbal response questions must be submitted no later than 5pm on **Monday 30 October 2017**. Please contact the officer named on the front of this agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

# 5 Appointments following Changes to the Senior Management Structure (Pages 5 - 68)

A report by the Corporate Directors is attached, together with appendices showing:-

- The previous structure and the finalised tier 2 structure.
- Director profiles

## 6 Urgent Items

Any other items of business, which, in the opinion of the Chairman, should be considered as a matter of urgency. Urgent items of a confidential nature may be considered under Part II of this agenda.

#### 7 Exclusion of the Public

To consider passing the following resolution:-

To agree that in accordance with Section 100A(4) of the Local Government Act 1972 to exclude the public from the meeting for the business specified in Item No. 8 because it is likely that if members of the public were present there would be disclosure to them of exempt information as defined in paragraph 1 of Part I of Schedule 12A to the Act and the public interest in withholding the information outweighs the public interest in disclosing the information to the public.

#### **PART II**

Items during consideration of which it is recommended that the public should be excluded because of the likelihood that exempt information would be disclosed.

8 Appointments following Changes to the Senior Management Structure (Pages 69 - 82)

Confidential reports regarding affected officers are attached.

# WILTSHIRE COUNCIL OFFICER APPOINTMENTS COMMITTEE 2 November 2017

# APPOINTMENTS FOLLOWING CHANGES TO THE SENIOR MANAGEMENT STRUCTURE

#### **Purpose of the Report**

- 1. The purpose of this report is to present the Officer Appointments Committee with proposed candidates recommended for appointment into the following posts on the grounds of suitable alternative employment:
  - Director Legal and Democratic Services (Monitoring Officer).
  - Director Finance and Procurement (Section 151 officer).
  - Director HR&OD (Head of Paid Service)
  - Director Communities and Communications
  - Director Corporate Services and Digital
  - Director Highways and Transport
  - Director Waste and Environment

#### **Background**

- 2. Following the elections in May 2017, a new business plan for 2017 2027 was approved that will continue to focus on the vision that has been driving the achievements that have made since 2009, and also shapes a portfolio of work to improve how services are delivered for the people and businesses across Wiltshire set against 4 new priorities; Growing the economy; Strong communities; Protecting those who are the most vulnerable; An innovative and effective council. The business plan also sets out the goals that underpin these priorities and describes how they will be delivered.
- 3. The new business plan led to a review of the senior management structure at tier 1 and a new 4 corporate director model agreed in June 2017 by Cabinet was implemented in August 2017. This new model aligns with the new priorities in the business plan and gives more resilience in the structure and greater strategic capacity at the top tier of the council.
- 4. In the report to Cabinet in June plans to review tier 2 of the senior management structure were also outlined, and this review has now been carried out by the new Corporate Director team. This review identified the need for changes in the way services were aligned to support the new corporate director model, and business plan priorities and to the corporate responsibilities of roles at this level.
- 5. Consultation on proposed changes to the tier 2 structure commenced on Monday 2 October 2017 and concluded on Tuesday 10 October 2017. The consultation provided an opportunity for all staff, including those directly affected by the proposals, to feedback on the structure and to provide alternative proposals. Having considered all of the feedback the final structure was confirmed on Wednesday 11 October. (Appendix 1).

- 6. The new structure confirms an overall increase of two posts and a name change from Associate Director to Director. The additional posts are:
- 7. Director Education and Skills in order to continue to improve overall attainment levels, in particular for vulnerable groups across Wiltshire, and provide the skills that Wiltshire businesses need to grow the economy.
- 8. Director Housing and Commercial Development to implement a new housing strategy to improve integration with our other services and partners and to introduce a commercial strategy across the council.
- 9. There have also been other changes in the tier 2 structure where services have been grouped differently in order to have a senior leadership team which is aligned to delivering the priorities of the business plan.
- 10. The posts impacted by the new tier 2 structure include all of the existing Associate Director posts. In addition, due to the new structure having a standalone Director of HR&OD role, the role of Head of Service for HR&OD is also affected by the changes at tier 2.

#### **Main Considerations**

- 11. The Appointments Policy for Chief and Senior Officers outlines the process for appointing to roles following changes to a structure, and contains the criteria for ownership of a role in the new structure, and for redeployment where a suitable alternative role is identified.
- 12. The criteria for ownership of posts when there is a re-structure means that ownership can only apply where a role is exactly the same as the current role. As a result of the changes to the structure, the change in duties and responsibilities in relation to the services some of the roles will line manage, and the emphasis on how the new senior leadership team will operate as a corporate management team, the current Associate Directors and Head of Service for HR&OD do not own a role in the new structure and are therefore displaced.
- 13. Where there is no ownership of a role in a new structure, and an employee is displaced, steps to identify roles that are suitable alternative employment are taken. Suitable alternative employment applies where a post in a new structure requires similar skills and knowledge to the employees' current role and is the same grade, or within one grade of the current role. Where suitable alternative employment is identified and agreed with the employee, a process of redeployment takes place.
- 14. The grade and pay of current Associate Directors is HAY L2 (£95,978 £105,809), and the grade and pay for the new Directors is the same. This grade is within one grade of the current Head of HR&OD role which is currently paid at L3.
- 15. Roles that are suitable alternative employment for the affected employees in the new structure have now been identified and agreed with the employees concerned. As a result a recommendation to redeploy the affected employees is outlined in the part 2 confidential reports which are available in appendices 2 8.

16. The role descriptions for the roles identified as suitable alternative employment are attached at appendices 9 - 15.

#### **Overview and Scrutiny Engagement**

17. No engagement is required as the recommendations in this report are a staffing matter.

#### **Safeguarding Considerations**

18. The changes to the senior management structure maintains separate statutory responsibility for adult social services and children's social care, and there is an expectation that all Corporate Directors and Directors have a role in promoting safeguarding within their specific areas continues.

#### **Public Health Implications**

19. There are no public health implications as a result of the new tier 2 senior management structure.

#### **Environmental and Climate Change Considerations**

20. There is no environmental or climate change impacts as a result of the new tier 2 senior management structure.

#### **Equalities Impact of the Proposal**

21. There is no equalities impact as a result of the new tier 1 senior management structure. The council has in place robust policies and procedures to support change to structures all of which have been subject to an equalities impact assessment.

#### **Risk Assessment**

- 22. If appointment into the changed posts is not confirmed the affected employees will be at risk of redundancy.
- 23. In all cases suitable alternative employment has been demonstrated so there would be a risk of claims for unfair dismissal if redeployment is not confirmed. In addition there would be a loss of the skills, knowledge and experience required for the posts.

#### **Financial Implications**

- 24. The new tier two structure contains 15 Director posts which is an increase of 2 posts compared with the current structure. However there will be a reduction of one head of service post at the tier below.
- 25. The costs of the senior management team have reduced considerably since 2010 and the senior management cost ratio is still considerably lower than in comparable councils. A number of the director posts have key responsibilities for delivering savings in new and innovative ways through more effective commissioning and procurement, involving service re-design and partnership working or by addressing issues in new or more collaborative ways. By investing in strategic leadership at this level we will ensure our continued ability to support

- the organisation through change, and to continue delivering the business plan within budget.
- 26. There will be significant financial implications if due to the changes to the posts they are not considered to be suitable alternative employment. In these circumstances the displaced employees would be placed at risk of redundancy and if redundant a redundancy payment would be due.
- 27. In addition any successful claim for unfair dismissal could cost the council a maximum of £80,541 per employee.

#### **Legal Implications**

28. The proposed appointments outlined in this report, and in the appendices, are in line with the Appointment Policy & Procedure for Chief and Senior Officers and the associated risks of not approving these proposals are outlined above.

#### **Options Considered**

29. The Appointments Policy & Procedure for Chief and Senior Officers outlines the process for appointing staff to posts following a change to a structure. This process has been followed and therefore there were no other options to consider.

#### Conclusion

30. The Appointments Policy & Procedure for Chief and Senior Officers provides a clear and agreed process for appointing staff to posts following re-structure, and this process has been followed.

#### **Proposals**

- 31. It is proposed that the Officer Appointments Committee approve appointments to the following posts:
  - Director Legal and Democratic Services (Monitoring Officer).
  - Director Finance and Procurement (Section 151 officer).
  - Director HR&OD (Head of Paid Service)
  - Director Communities and Communications
  - Director Corporate Services and Digital
  - Director Highways and Transport
  - Director Waste and Environment
- 32. These appointments will be subject to consultation with the leader and cabinet members in accordance with paragraph 5(2) of the Officer Employment Procedure Rules.

#### Reason for the Proposals

33. The reasons for these proposals are outlined in paragraphs 2 - 16.

Alison Elliot
Corporate Director

Alistair Cunningham Corporate Director

# Carlton Brand Corporate Director

#### Terence Herbert Corporate Director

Report Author: Amanda George, HR Strategic Delivery Manager

**Appendix 1** - New tier 1 and 2 senior management structure chart

**Appendix 2** - Part 2 report recommending appointment to Director – Legal and Democratic Services (Monitoring Officer).

**Appendix 3** - Part 2 report recommending appointment to Director - Finance and Procurement (Section 151 officer).

**Appendix 4** - Part 2 report recommending appointment to Director – HR&OD (Head of Paid Service)

**Appendix 5** - Part 2 report recommending appointment to Director – Communities and Communications

**Appendix 6** - Part 2 report recommending appointment to Director – Corporate Services and Digital

**Appendix 7** - Part 2 report recommending appointment to Director – Highways and Transport

**Appendix 8** - Part 2 report recommending appointment to Director – Waste and Environment

**Appendix 9** - Role description for Director – Legal and Democratic Services (Monitoring Officer).

**Appendix 10** - Role description for Director - Finance and Procurement (Section 151 officer).

**Appendix 11** - Role description for Director – HR&OD (Head of Paid Service)

Appendix 12 - Role description for Director – Communities and Communications

Appendix 13 - Role description for Director – Corporate Services and Digital

**Appendix 14** - Role description for Director – Highways and Transport

**Appendix 15** - Role description for Director – Waste and Environment



# Wiltshire Council



# **Previous structure**

Dr Carlton Brand Corporate Director Communities, Resources & Digital Statutory Director ERO, SIRO

> Ian Gibbons Associate Director Legal & Governance (Monitoring Officer)

Michael Hudson Associate Director Finance (S151 Officer)

Barry Pirie Associate Director People & Business (Head of Paid Service)

Laurle Bell
Associate Director
Communities &
Communications

Robin Townsend Associate Director Corporate Function, Procurement & Programme Office Terence Herbert Corporate Director Children & Education Statutory Director of Children Services

Lucy Townsend (Acting Up) Associate Director Operational Children's Services

Julia Cramp Associate Director (Joint with CCG) Commissioning, Performance & School Effectiveness Alistair Cunningham Corporate Director Growth Investment and Place

Tracy Carter Associate Director Waste & Environment

Parvis Khansari Associate Director Highways and Transport

Michael Wilmott
Tim Martienssen
(Shared Acting Up)
Associate Director
Economic Development and
Planning

Carolyn Godfrey
Interim Corporate Director
Adult Care & Health
Director of Adult Social
Services (DASS)

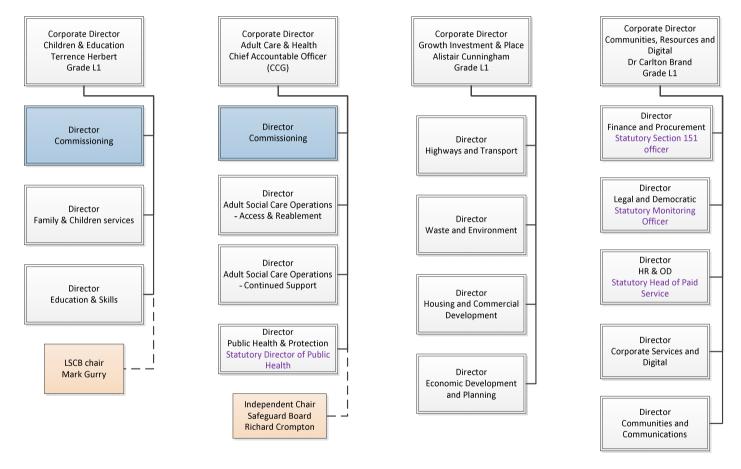
James Cawley
Associate Director
Adult Care, Commissioning
& Housing

Tracy Daszkiewicz
Acting Up
Associate Director
Public Health
(Director of Public Health)

Carolyn Hamblett Acting Up Associate Director Adult Social Care Operations

# Finalised tier 2 structure

(see following slides for detail)





# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1249 |
|------------|------------|-------------------------------|-----------|

## Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                           | Relevant Job Information   |  |  |  |  |
|----------------------------------|--|--|--|--|--|
| Indicative qualifications        | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |  |  |  |  |
|                                  | Relevant professional qualification at a post graduate level   |  |  |  |  |
|                                  | Licence / certificate / qualification where required for statutory role  |  |  |  |  |
|                                  | Management qualification or equivalent experience  |  |  |  |  |
|                                  | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |  |  |  |  |
| Knowledge, skills and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |  |  |  |  |
|                                  | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |  |  |  |  |
|                                  | <ul> <li>A broad knowledge and understanding of the services impacted by the service/function and<br/>across the council</li> </ul>  |  |  |  |  |
|                                  | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |  |  |  |  |
|                                  | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |  |  |  |  |
|                                  | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |  |  |  |  |
|                                  | Experience of working in a political environment and managing political challenges to the direction of the function or services.   |  |  |  |  |
|                                  | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |  |  |  |  |
|                                  | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |  |  |  |  |
|                                  | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |  |  |  |  |
|                                  | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |  |  |  |  |
|                                  | Significant budget management experience across a range of services and functions.   |  |  |  |  |
| Accountability for<br>Budget     | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |  |  |  |  |
|                                  | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |  |  |  |  |
|                                  | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |  |  |  |  |
|                                  | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |  |  |  |  |

Päge 13

|                             | Will have influence on significant expenditure across council, partner services and Wiltshire   |
|-----------------------------|---|
|                             | communities Impact on whole council revenue budget circa of £850 million  |
|                             | Impact on whole council revenue budget circa of 2000 million  Impact on partner organisations budgets and the economy of Wiltshire  |
|                             | County population is around 470K  |
| Problem solving             | Roles at this level will be responsible for setting major functional policies and/or determining the direction and overall shape of a major function or range of services. Through the senior management team will influence the development of major policies that impact across the whole of the council, and on Wiltshire communities and partner organisations.   |
|                             | Directs/sets the direction through senior management the implementation of required corporate change in the service/functional area, across the council, Wiltshire communities and/or partner organisations   |
|                             | Directs/sets the direction of the development and implementation of service/function strategies and make a significant contribution to the development of corporate strategies and business plans. Sets the direction for the design, development and implementation of complex solutions within the identified area which serve the council's vision, goals and core values, involving the application of significant council resources across the council, Wiltshire communities and/or partner services. Sets new standards for innovation in the commissioning and delivery of services. Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations. |
|                             | Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these   |
| Nature of contacts          | Directly or through nominated senior management team, direct and oversee all activities of the services and functions, and more widely across the council, Wiltshire communities and partner organisations.   |
|                             | Influence, advise and make recommendations to members, corporate directors, directors, heads of service and equivalent levels in external bodies, private sector and partner organisations regarding complex situations that have high risk and reputational impact across the council.   |
|                             | Work with other public bodies and other relevant partners/organisations to support Wiltshire's communities, through services and activities that address local concerns and that foster social capital and 'resilient communities'  |
|                             | To represent the council and co-ordinate policy and practice on a local, regional and national scale Manage relationships with key stakeholders and delivery partners including consultation on complex political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners  |
|                             | Provide service/functional direction, expertise, advice and support often in response to complex issues across the council, Wiltshire communities and partners including external stakeholders and suppliers etc.   |
|                             | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or external at a regional or national level.  Engage with stakeholders to seek and explore innovative opportunities for collaborative working within   |
|                             | and across function, services, Wiltshire communities and/or with partners   |
|                             | Establish and lead partnership working with internal / external services / organisations and liaise with national bodies.   |
|                             | Managing complex situations which can be contentious and have the potential to cause significant reputational issues for the council.   |
| Additional duties           | Postholders are required (subject to the provisions of the Working Time Regulations) to work the hours that are necessary to do the job, including evening and weekend work and attendance at meetings out of office hours. This includes being on standby or call out to respond to emergency situations.  |
| Behaviours                  | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in   |
| framework                   | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.   |
| Skill profile               | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.  |
| Health & Safety             | To be responsible for managing services in line with the council's health, safety and welfare policies  |
| Equalities                  | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers or third parties at work or harass or victimise others. Incidents of discrimination at work are taken seriously and employees are encouraged to report incidents via their manager or anonymously via <a href="the:the:whistleblowing.">the:the:the:the:the:the:the:the:the:the:</a>   |
| Authority to work in the UK | All employees must have the legal authority to work in the UK. Non-EU nationals must have the relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as proof of identity are retained for our records, by providing these proofs the council will treat this as consent.  |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description: Director – legal and democratic (monitoring officer) |   |
|--|---|
| Role profile family:   | Leadership  |
| Number of posts:   | 1   |
| Role profile number and grade:   | LSL2-1249   |
| Service/Team:  | Legal and democratic                                    |
| Reports to:  | Corporate Director – Communities, Resources and Digital |

#### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council, Wiltshire community and partners.

#### Job Purpose

#### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

#### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - o The business plan
  - o The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

**Service areas** which are the responsibility for this post are:

#### Legal services

 Provide timely and appropriate legal advice and establishing legal frameworks and procedures to regulate its decision making.

#### Elections services

 Provide high quality, cost effective elections services in accordance with statutory provisions and the aims and objectives of the council.

#### Democratic services

 Provide efficient and effective management and administration of the decision making process of the Council, key partnerships and committees and other meetings as required.
 Monitor and provide advice on the constitution, standing orders and ensures that the Council operates its decision making in accordance with these and relevant legislation.

#### Overview & Scrutiny

Provide effective scrutiny of the Council and its partners, providing guidance, advice and
research for members in fulfilling the scrutiny function. The team is responsible for delivery of
a forward looking scrutiny function for the Council that plays a key role in challenging delivery
of the Council's business plan as well as influencing and informing policy development.

#### Registration service:

• Ensure the Registration Service in Wiltshire runs efficiently and effectively, meeting the needs of the public.

#### Lieutenancy Office

 Ensure effective support is provided to the Lord Lieutenant through the provision of the Lieutenancy office function

#### Coroner

• Provide oversight and manage the relationship with the Coroner's office whilst ensuring that the service remains independent and impartial.

#### Key service related duties include:

- To ensure that the legal and democratic aspects of all corporate and service decisions are considered, and having overall decision making responsibility for ensuring consistent and high quality financial and procurement processes.
- Dealing with complex and contentious issues in relation to legal and democratic issues.
- Ensure that services are designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable related transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of legal and democratic processes, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

#### Statutory responsibilities of this post:

This post has the statutory responsibility as Monitoring Officer, as defined by the Council's constitution to:

- Act as the Monitoring Officer in accordance with the Local Government Housing Act 1989
- Act as Proper Officer for the Coroner
- Be the strategic legal advisor to Cabinet, Council and Corporate Leadership Team (CLT).

In addition the postholder will:
Act as the Proper Officer for the Registration Service (a statutory appointment in law to the Registrar General).

| Dimensions  |        |             |  |               |  |
|---|--------|-------------|--|---------------|--|
| Type of budget  | Direct | Indirect    | Responsibility   | Amount / Cost |  |
| Operational budgets   |        |             | Service direct budget  | £7m approx.   |  |
| Council Revenue budget  |        | $\boxtimes$ | Contributory impact on spend   | £940m         |  |
| Staffing  |        |             | Employees directly managed will be senior management teams each responsible for significant resources and operational/strategic service delivery |               |  |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role:  • Monitoring Officer |        |             |  |               |  |
| Monitoring Officer  |        |             |  |               |  |

#### **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a related discipline or equivalent relevant experience;
- A qualified solicitor or barrister;
- Evidence of post qualification personal and professional continued development;
- Substantial experience of providing strategic legal advice to a large and diverse organisation.

# **Supporting information**

| Driving classification  |             |
|---|-------------|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |             |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |             |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |             |
| Employees should refer to the Corporate Driving at Work policy for further information.   |             |
| Political restriction   |             |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |             |
| This role is not politically restricted   |             |
|   |             |
| Professional fees and related occupational costs  |             |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   | $\boxtimes$ |
| This role does not have any professional or occupational membership requirements  |             |
| Clearances – Disclosure & Barring Service (DBS)   |             |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |             |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  |             |

| Clearances – Baseline Personnel Security Standard (BPSS)  |  |
|---|--|
| This role requires access to the GCSX network and is subject to a BPSS check  |  |
| This role is not subject to a BPSS check  |  |
| Clearances – Non-Police Personnel Vetting (NPPV)  |  |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2</b> *. (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |  |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3   |  |
| includes a check on you, your spouse/partner, co-residents, and all family members).  This role is not subject to a NPPV check  |  |
| This fole is not subject to a INFF V check  |  |
| Safeguarding  |  |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |  |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |  |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |  |

# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1248 |
|------------|------------|-------------------------------|-----------|

#### Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                              | Relevant Job Information   |  |  |  |  |
|-------------------------------------|--|--|--|--|--|
| Indicative qualifications           | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |  |  |  |  |
|                                     | Relevant professional qualification at a post graduate level   |  |  |  |  |
|                                     | Licence / certificate / qualification where required for statutory role  |  |  |  |  |
|                                     | Management qualification or equivalent experience  |  |  |  |  |
|                                     | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |  |  |  |  |
| Knowledge, skills<br>and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |  |  |  |  |
|                                     | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |  |  |  |  |
|                                     | A broad knowledge and understanding of the services impacted by the service/function and across the council  |  |  |  |  |
|                                     | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |  |  |  |  |
|                                     | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |  |  |  |  |
|                                     | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |  |  |  |  |
|                                     | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |  |  |  |  |
|                                     | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |  |  |  |  |
|                                     | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |  |  |  |  |
|                                     | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |  |  |  |  |
|                                     | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |  |  |  |  |
|                                     | Significant budget management experience across a range of services and functions.   |  |  |  |  |
| Accountability for<br>Budget        | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |  |  |  |  |
|                                     | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |  |  |  |  |
|                                     | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |  |  |  |  |
|                                     | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |  |  |  |  |

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|                             | Will have influence on significant expenditure across council, partner services and Wiltshire   |
|-----------------------------|---|
|                             | communities   |
|                             | Impact on whole council revenue budget circa of £850 million  |
|                             | Impact on partner organisations budgets and the economy of Wiltshire County population is around 470K   |
| Problem solving             | Roles at this level will be responsible for setting major functional policies and/or determining the direction and overall shape of a major function or range of services. Through the senior management team will influence the development of major policies that impact across the whole of the council, and on Wiltshire communities and partner organisations.   |
|                             | Directs/sets the direction through senior management the implementation of required corporate change in the service/functional area, across the council, Wiltshire communities and/or partner organisations   |
|                             | Directs/sets the direction of the development and implementation of service/function strategies and make a significant contribution to the development of corporate strategies and business plans. Sets the direction for the design, development and implementation of complex solutions within the identified area which serve the council's vision, goals and core values, involving the application of significant council resources across the council, Wiltshire communities and/or partner services. Sets new standards for innovation in the commissioning and delivery of services. Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations. Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these |
| Nature of contacts          | Directly or through nominated senior management team, direct and oversee all activities of the services and functions, and more widely across the council, Wiltshire communities and partner organisations.   |
|                             | Influence, advise and make recommendations to members, corporate directors, directors, heads of service and equivalent levels in external bodies, private sector and partner organisations regarding complex situations that have high risk and reputational impact across the council.   |
|                             | Work with other public bodies and other relevant partners/organisations to support Wiltshire's communities, through services and activities that address local concerns and that foster social capital and 'resilient communities'  |
|                             | To represent the council and co-ordinate policy and practice on a local, regional and national scale Manage relationships with key stakeholders and delivery partners including consultation on complex political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners  |
|                             | Provide service/functional direction, expertise, advice and support often in response to complex issues across the council, Wiltshire communities and partners including external stakeholders and suppliers etc.   |
|                             | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or external at a regional or national level.  Engage with stakeholders to seek and explore innovative opportunities for collaborative working within   |
|                             | and across function, services, Wiltshire communities and/or with partners   |
|                             | Establish and lead partnership working with internal / external services / organisations and liaise with national bodies.   |
|                             | Managing complex situations which can be contentious and have the potential to cause significant reputational issues for the council.   |
| Additional duties           | Postholders are required (subject to the provisions of the Working Time Regulations) to work the hours that are necessary to do the job, including evening and weekend work and attendance at meetings out of office hours. This includes being on standby or call out to respond to emergency situations.  |
| Behaviours                  | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in   |
| framework Skill profile     | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.  To be demonstrating level 3 "export" agrees all three skill areas of communication 8 customer convice:   |
| Skill profile               | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.  |
| Health & Safety             | To be responsible for managing services in line with the council's health, safety and welfare policies  |
| Equalities                  | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers or third parties at work or harass or victimise others. Incidents of discrimination at work are taken seriously and employees are encouraged to report incidents via their manager or anonymously via <a href="the:whistleblowing.">the</a> whistleblowing policy.   |
| Authority to work in the UK | All employees must have the legal authority to work in the UK. Non-EU nationals must have the relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as proof of identity are retained for our records, by providing these proofs the council will treat this as consent.  |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:              | Director - Finance and Procurement (Section 151)        |
|--------------------------------|---|
| Role profile family:           | Leadership  |
| Number of posts:               | 1   |
| Role profile number and grade: | LSL2-1248   |
| Service/Team:                  | Finance and Procurement                                 |
| Reports to:                    | Corporate Director – Communities, Resources and Digital |

#### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council, Wiltshire community and partners.

#### **Job Purpose**

#### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

#### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - The business plan
  - The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

**Service areas** which are the responsibility for this post are:

#### Finance services

- Ensure the financial resources available are managed within the framework of accounting standards and financial regulations, and within the agreed budgets and develop the financial strategies, policies and standards required to ensure the financial resources available are effectively utilised to support the achievement of the council's objectives. This also includes developing, monitoring and updating the council's financial plan ensuring that it reflects an accurate and up to date picture of the financial position of the council.
- Accountable for the maintenance and development of the SAP finance system.

#### Business services finance

 Develop appropriate policies, procedures, protocols and training to ensure the effective management of the business services finance functions ensuring compliance with the council's statutory and regulatory policies and procedures and ensuring that all financial transactions for the council are processed in accordance.

#### **Pensions**

- Maintain a strategic overview of all aspects of the Wiltshire Pension Fund, including ensuring that the funding and investment strategy is monitored and reviewed and that appropriate governance and quality assurance procedures are in place.
- Ensuring the effective procurement, implementation and monitoring of the Fund's investment strategy, external fund arrangements, custody and associated arrangements and investment performance.
- Ensuring that systems are in place which hold consistent and up to date information on all
  aspects of the Fund and that systems are in place to pay pensions accurately and promptly
  and that members of the Pension Fund Committee are provided with the necessary
  information to facilitate effective decision making

#### Revenues & Benefits

Ensure a multi-functional service that ensures the financial well-being of the council and its
residents through the collection of local and national taxes, the delivery of housing benefit and
local welfare benefits and the overseeing of the council's Corporate Fraud and Investigation
Team.

#### Procurement

- Set the strategic procurement vision in consultation with key stakeholders, and delivering it through effective policies, processes and procedures. This will include securing complete and accurate data surrounding procurement from requisition to contracting and payment.
- Review and maintain the provision of a strategic procurement hub in connection with key
  operational services to ensure it meets the needs of the whole organisation and business plan
  priorities.

#### Key service related duties include:

- To ensure that the financial aspects of all corporate and service decisions are considered, and having overall decision making responsibility for ensuring consistent and high quality financial and procurement processes.
- Dealing with complex and contentious issues in relation to finance, procurement and pensions.
- Ensure that services are designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of the finance and procurement strategy, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

#### Statutory responsibilities of this post:

In addition this post has the statutory responsibility as Section 151 officer / Chief Finance Officer, as defined by the Council's constitution to:

- Act as the statutory officer responsible for financial affairs under Section 151 of the Local Government Act 1972 for Wiltshire Council;
- Be the strategic finance advisor to Cabinet, Council, and Corporate Leadership Team (CLT).

| Dimensions  |             |             |   |                   |  |
|---|-------------|-------------|---|-------------------|--|
| Type of budget  | Direct      | Indirect    | Responsibility  | Amount / Cost     |  |
| Operational budgets   | $\boxtimes$ |             | Service direct budget   | £131m approx.     |  |
| Council Revenue budget  |             | $\boxtimes$ | Contributory impact on spend  | £940m             |  |
| Staffing  |             |             | Employees directly managed will be teams each responsible for signification operational/strategic service deliver | ant resources and |  |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role: |             |             |   |                   |  |

#### **Person Specification**

Section 151 Officer

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a finance related discipline or equivalent relevant experience;
- A qualified accountant in compliance with Section 113 Local Government and Finance Act 1988, e.g. CIPFA, CIMA, ACCA;
- Evidence of post qualification personal and professional continued development;
- Substantial experience of strategic financial management in a large and diverse organisation.

# **Supporting information**

| Driving classification  |             |
|---|-------------|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |             |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |             |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |             |
| Employees should refer to the Corporate Driving at Work policy for further information.   |             |
| Political restriction   |             |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |             |
| This role is not politically restricted   |             |
|   |             |
| Professional fees and related occupational costs  |             |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   | $\boxtimes$ |
| This role does not have any professional or occupational membership requirements  |             |
| Clearances – Disclosure & Barring Service (DBS)   |             |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |             |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  |             |

| Clearances – Baseline Personnel Security Standard (BPSS)  |             |
|---|-------------|
| This role requires access to the GCSX network and is subject to a BPSS check  |             |
| This role is not subject to a BPSS check  |             |
|   |             |
| Clearances - Non-Police Personnel Vetting (NPPV)  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2</b> *. (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3   |             |
| includes a check on you, your spouse/partner, co-residents, and all family members).  | $\boxtimes$ |
| This role is not subject to a NPPV check  |             |
|   |             |
| Safeguarding  |             |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |

# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1250 |
|------------|------------|-------------------------------|-----------|

#### Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                           | Relevant Job Information   |  |  |  |  |  |
|----------------------------------|--|--|--|--|--|--|
| Indicative qualifications        | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |  |  |  |  |  |
|                                  | Relevant professional qualification at a post graduate level   |  |  |  |  |  |
|                                  | Licence / certificate / qualification where required for statutory role  |  |  |  |  |  |
|                                  | Management qualification or equivalent experience  |  |  |  |  |  |
|                                  | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |  |  |  |  |  |
| Knowledge, skills and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |  |  |  |  |  |
|                                  | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |  |  |  |  |  |
|                                  | <ul> <li>A broad knowledge and understanding of the services impacted by the service/function and<br/>across the council</li> </ul>  |  |  |  |  |  |
|                                  | Proven extensive senior management experience of managing a range of services and functions at a corporate strategic level   |  |  |  |  |  |
|                                  | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |  |  |  |  |  |
|                                  | <ul> <li>Substantial understanding of the council's people strategy to ensure effective workforce<br/>development in order to achieve service and council wide objectives</li> </ul>   |  |  |  |  |  |
|                                  | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |  |  |  |  |  |
|                                  | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |  |  |  |  |  |
|                                  | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |  |  |  |  |  |
|                                  | Effectively handling challenging & complex situations which have wide ranging impact and reputational risk for the Council   |  |  |  |  |  |
|                                  | Leadership of high profile innovative projects which have wide ranging impact and reputational risk for the Council  |  |  |  |  |  |
|                                  | Significant budget management experience across a range of services and functions.   |  |  |  |  |  |
| Accountability for Budget        | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |  |  |  |  |  |
|                                  | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |  |  |  |  |  |
|                                  | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.  Delegated budget lead to monitor and control the budget of significant council service(s), a range of  |  |  |  |  |  |
|                                  | major functions or a statutory function  |  |  |  |  |  |
| SL2-1250 Director –              |  |  |  |  |  |  |

|                         | Will have influence on significant expenditure across council, partner services and Wiltshire  |
|-------------------------|--|
|                         | communities  |
|                         | Impact on whole council revenue budget circa of £850 million   |
|                         | Impact on partner organisations budgets and the economy of Wiltshire   |
| Problem solving         | County population is around 470K  Roles at this level will be responsible for setting major functional policies and/or determining the   |
| i lobielli solvilig     | direction and overall shape of a major function or range of services. Through the senior management  |
|                         | team will influence the development of major policies that impact across the whole of the council, and   |
|                         | on Wiltshire communities and partner organisations.  |
|                         | Directs/sets the direction through senior management the implementation of required corporate  |
|                         | change in the service/functional area, across the council, Wiltshire communities and/or partner  |
|                         | organisations  |
|                         | Directs/sets the direction of the development and implementation of service/function strategies and  |
|                         | make a significant contribution to the development of corporate strategies and business plans  |
|                         | Sets the direction for the design, development and implementation of complex solutions within the  |
|                         | identified area which serve the council's vision, goals and core values, involving the application of  |
|                         | significant council resources across the council, Wiltshire communities and/or partner services  |
|                         | Sets new standards for innovation in the commissioning and delivery of services  |
|                         | Maintain the integrity of the service/function and culture of continuous improvement, ensuring   |
|                         | increased functional capacity across the council and partner organisations.  |
| Matura of anatonia      | Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these  |
| Nature of contacts      | Directly or through nominated senior management team, direct and oversee all activities of the   |
|                         | services and functions, and more widely across the council, Wiltshire communities and partner organisations.   |
|                         | Influence, advise and make recommendations to members, corporate directors, directors, heads of  |
|                         | service and equivalent levels in external bodies, private sector and partner organisations regarding   |
|                         | complex situations that have high risk and reputational impact across the council.   |
|                         | Work with other public bodies and other relevant partners/organisations to support Wiltshire's   |
|                         | communities, through services and activities that address local concerns and that foster social capital  |
|                         | and 'resilient communities'  |
|                         | To represent the council and co-ordinate policy and practice on a local, regional and national scale   |
|                         | Manage relationships with key stakeholders and delivery partners including consultation on complex   |
|                         | political / strategic / commercial issues that have high risk and reputational impact across the council,  |
|                         | Wiltshire communities and partners   |
|                         | Provide service/functional direction, expertise, advice and support often in response to complex   |
|                         | issues across the council, Wiltshire communities and partners including external stakeholders and  |
|                         | suppliers etc.   |
|                         | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or  |
|                         | external at a regional or national level.  |
|                         | Engage with stakeholders to seek and explore innovative opportunities for collaborative working within and across function, services, Wiltshire communities and/or with partners |
|                         | Establish and lead partnership working with internal / external services / organisations and liaise with   |
|                         | national bodies.   |
|                         | Managing complex situations which can be contentious and have the potential to cause significant   |
|                         | reputational issues for the council.   |
| Additional duties       | Postholders are required (subject to the provisions of the Working Time Regulations) to work the   |
|                         | hours that are necessary to do the job, including evening and weekend work and attendance at   |
|                         | meetings out of office hours. This includes being on standby or call out to respond to emergency   |
|                         | situations.  |
| Behaviours              | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in  |
| framework Skill profile | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.  |
| Okiii pronie            | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.                   |
| Health & Safety         | To be responsible for managing services in line with the council's health, safety and welfare policies   |
| Equalities              | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers   |
| •                       | or third parties at work or harass or victimise others. Incidents of discrimination at work are taken  |
|                         | seriously and employees are encouraged to report incidents via their manager or anonymously via the  |
|                         | whistleblowing policy.   |
| Authority to work in    | All employees must have the legal authority to work in the UK. Non-EU nationals must have the  |
| the UK                  | relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as   |
|                         | proof of identity are retained for our records, by providing these proofs the council will treat this as   |
|                         | consent.   |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:              | Director - HR & OD (Head of Paid Service)                      |  |  |  |
|--------------------------------|--|--|--|--|
| Role profile family:           | Leadership   |  |  |  |
| Number of posts:               | 1  |  |  |  |
| Role profile number and grade: | LSL2-1250  |  |  |  |
| Service/Team:                  | HR&OD  |  |  |  |
| Reports to:                    | Corporate Director – Communities, Resources and Transformation |  |  |  |

#### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council, Wiltshire community and partners.

#### Job Purpose

#### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

#### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - o The business plan
  - o The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

**Service areas** which are the responsibility for this post are:

Human Resources and Organisational Development

- Develop and implement effective human resources and organizational development strategies that are integral to the council's vision, values and business plan priorities.
- Provide expert advice, support and challenge to the leadership team and senior colleagues on people and organizational issues, ensuring that the HR&OD service function operates as a strategic partner in decision making and delivery of the business plan priorities.
- Ensure the council has an appropriately skilled and experienced workforce at all levels working
  in collaboration with finance to ensure that people and budgetary processes are aligned and
  cohesive and take into account market conditions.
- Develop and embed policies and procedures, appropriate to the needs of the council, that are consistent with the council's vision and values and compliant with legislative and regulatory requirements ensuring the council operates fair and reasonable employee relations which

support effective and efficient management of staff to reduce risks to the council's reputation as a good employer.

- Ensure there is an ambitious, highly visible, actively managed programme of organisational development initiatives designed to shape the organisational culture in support of the business plan and people strategy priorities.
- Ensure the provision of a comprehensive learning and development offer, ensuring a blended learning approach, taking into accounts the needs of the diverse workforce which develops our position as an employer of choice who invests in staff.
- Lead on the approach to management and leadership training which promotes effective succession planning and upskilling of staff and encourage the use of the apprenticeship levy both for the recruitment of apprentices but also to further develop our workforce to be fit for the future and able to deliver the priorities of the business plan.

In addition this post has responsibility (through matrix management of key staff within the internal communications team) for all internal communications in relation to staff, staff engagement, culture change, staff events and organisational development to ensure this aligns with the employer brand and people strategy priorities.

#### **Key service related duties include:**

- To ensure that the people aspect of all corporate and service decisions is considered, and having overall decision making responsibility for ensuring consistent and high quality people processes.
- Dealing with complex and contentious issues in relation to the council and Wiltshire schools and academies, including employee relations, resourcing, payroll, policy, reward, strategy management and OD & learning issues
- Ensure that the organisational structure of the council, and the workforce capability within it is designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable cultural and transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of the people strategy that is aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

#### Statutory responsibilities of this post:

In addition this post has the statutory responsibility as head of paid service (under S.4(1) Local Government and Housing Act 1989) with a duty defined within the Council's Constitution, where they consider it appropriate to do so, to prepare a report to the council setting out their proposals in respect of any of the following matters:

- The manner in which the discharge of the different functions of the council is coordinated;
- The number and grades of staff required by the council for the discharge of its functions;
- · The organisation of the council's staff; and
- The appointment and proper management of the council's staff.

The head of paid service will be the proper officer for all statutory purposes unless otherwise determined by him/her (in consultation with CLT) except as provided in the constitution. The HoPS, in relation to the statutory duties, will collaborate on decision making with the corporate directors in accordance with the protocol agreed by Cabinet.

The head of paid service is the final decision maker on relevant policies and procedures of employment (as outlined within these policies).

| Dimensions  |             |             |  |               |  |
|---|-------------|-------------|--|---------------|--|
| Type of budget  | Direct      | Indirect    | Responsibility   | Amount / Cost |  |
| Operational budgets   | $\boxtimes$ |             | Direct service budget  | £5m approx.   |  |
| Council Revenue budget  |             | $\boxtimes$ | Contributory impact on spend   | £940m         |  |
| Staffing  |             |             | Employees directly managed will be senior management teams each responsible for significant resources and operational/strategic service delivery |               |  |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role: |             |             |  |               |  |
| Head of Paid Service  |             |             |  |               |  |

#### **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a HR&OD related discipline or equivalent relevant experience;
- CIPD qualified or equivalent professional experience;
- Evidence of post qualification personal and professional continued development;
- Substantial experience of human resources management and workforce development in a large and diverse organisation.

# **Supporting information**

| Driving classification  |  |
|---|--|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |  |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |  |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |  |
| Employees should refer to the Corporate Driving at Work policy for further information.   |  |
|   |  |
| Political restriction   |  |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |  |
| This role is not politically restricted   |  |
|   |  |
| Professional fees and related occupational costs  |  |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   |  |
| This role does not have any professional or occupational membership requirements  |  |
|   |  |
| Clearances – Disclosure & Barring Service (DBS)   |  |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |  |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  |  |

| Clearances – Baseline Personnel Security Standard (BPSS)  |             |
|---|-------------|
| This role requires access to the GCSX network and is subject to a BPSS check  |             |
| This role is not subject to a BPSS check  | $\boxtimes$ |
| Clearances – Non-Police Personnel Vetting (NPPV)  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2</b> *. (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3 includes a check on you, your spouse/partner, co-residents, and all family members).  |             |
| This role is not subject to a NPPV check  | $\boxtimes$ |
| This fole is not subject to a fire vicheck  |             |
| Safeguarding  |             |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |

# **ROLE PROFILE**



|            |            | _                             |           |
|------------|------------|-------------------------------|-----------|
| Job family | Leadership | Role profile number and grade | LSL2-1252 |

# Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                           | Relevant Job Information   |
|----------------------------------|--|
| Indicative qualifications        | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |
|                                  | Relevant professional qualification at a post graduate level   |
|                                  | Licence / certificate / qualification where required for statutory role  |
|                                  | Management qualification or equivalent experience  |
|                                  | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |
| Knowledge, skills and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |
|                                  | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |
|                                  | <ul> <li>A broad knowledge and understanding of the services impacted by the service/function and<br/>across the council</li> </ul>  |
|                                  | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |
|                                  | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |
|                                  | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |
|                                  | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |
|                                  | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |
|                                  | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |
|                                  | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |
|                                  | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |
|                                  | Significant budget management experience across a range of services and functions.   |
| Accountability for<br>Budget     | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |
|                                  | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |
|                                  | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |
|                                  | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |

|                             | Will have influence on significant expenditure across council, partner services and Wiltshire   |
|-----------------------------|---|
|                             | communities Impact on whole council revenue budget circa of £850 million  |
|                             | Impact on whole council revenue budget circa of 2000 million  Impact on partner organisations budgets and the economy of Wiltshire  |
|                             | County population is around 470K  |
| Problem solving             | Roles at this level will be responsible for setting major functional policies and/or determining the direction and overall shape of a major function or range of services. Through the senior management team will influence the development of major policies that impact across the whole of the council, and on Wiltshire communities and partner organisations.   |
|                             | Directs/sets the direction through senior management the implementation of required corporate change in the service/functional area, across the council, Wiltshire communities and/or partner organisations   |
|                             | Directs/sets the direction of the development and implementation of service/function strategies and make a significant contribution to the development of corporate strategies and business plans. Sets the direction for the design, development and implementation of complex solutions within the identified area which serve the council's vision, goals and core values, involving the application of significant council resources across the council, Wiltshire communities and/or partner services. Sets new standards for innovation in the commissioning and delivery of services. Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations. |
|                             | Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these   |
| Nature of contacts          | Directly or through nominated senior management team, direct and oversee all activities of the services and functions, and more widely across the council, Wiltshire communities and partner organisations.   |
|                             | Influence, advise and make recommendations to members, corporate directors, directors, heads of service and equivalent levels in external bodies, private sector and partner organisations regarding complex situations that have high risk and reputational impact across the council.   |
|                             | Work with other public bodies and other relevant partners/organisations to support Wiltshire's communities, through services and activities that address local concerns and that foster social capital and 'resilient communities'  |
|                             | To represent the council and co-ordinate policy and practice on a local, regional and national scale Manage relationships with key stakeholders and delivery partners including consultation on complex political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners  |
|                             | Provide service/functional direction, expertise, advice and support often in response to complex issues across the council, Wiltshire communities and partners including external stakeholders and suppliers etc.   |
|                             | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or external at a regional or national level.  Engage with stakeholders to seek and explore innovative opportunities for collaborative working within   |
|                             | and across function, services, Wiltshire communities and/or with partners   |
|                             | Establish and lead partnership working with internal / external services / organisations and liaise with national bodies.   |
|                             | Managing complex situations which can be contentious and have the potential to cause significant reputational issues for the council.   |
| Additional duties           | Postholders are required (subject to the provisions of the Working Time Regulations) to work the hours that are necessary to do the job, including evening and weekend work and attendance at meetings out of office hours. This includes being on standby or call out to respond to emergency situations.  |
| Behaviours                  | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in   |
| framework                   | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.   |
| Skill profile               | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.  |
| Health & Safety             | To be responsible for managing services in line with the council's health, safety and welfare policies  |
| Equalities                  | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers or third parties at work or harass or victimise others. Incidents of discrimination at work are taken seriously and employees are encouraged to report incidents via their manager or anonymously via <a href="the:the:whistleblowing.">the:the:the:the:the:the:the:the:the:the:</a>   |
| Authority to work in the UK | All employees must have the legal authority to work in the UK. Non-EU nationals must have the relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as proof of identity are retained for our records, by providing these proofs the council will treat this as consent.  |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:               | Director - communities and communications               |
|---------------------------------|---|
| Role profile family: Leadership |   |
| Number of posts:                | 1   |
| Role profile number and grade:  | LSL2-1252   |
| Service/Team:                   | Communities and communications                          |
| Reports to:                     | Corporate Director – Communities, Resources and Digital |

### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council, Wiltshire community and partners.

### Job Purpose

### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management;

### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - o The business plan
  - o The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

**Service areas** which are the responsibility for this post are:

### Leisure

Develop the leisure strategy and have oversight of provision of a range of leisure services and sport and physical activity interventions to the communities of Wiltshire, ensuring access to high quality cost effective facilities and services now and in the future.

# Community / Campus / Hub development

Ensure the delivery of the campus and hub programme, ensuring that services are fully integrated at strategic and local level to support a multi-agency service offer in each community area.

### Community engagement and governance

Develop, monitor and review local governance processes and structures which will deliver local, open, honest decision-making and increase people's ability to influence decisions that affect their lives.

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### Communications

- Oversight of external communications, events and marketing, ensuring there is a clear strategy to manage the reputation of the council in a planned and sustained way at local and national level.
- Oversight of internal communications, ensuring there is a clear internal communications strategy which supports the council's business plan and key strategies.
   Note: Staff within this team will be matrix managed by the Service Director HR&OD for any communications in relation to staffing, staff engagement, staff events, culture change and organisational development.

### Libraries, heritage & arts

 Provide a range of high quality, cost effective and customer focused library, heritage and arts services across the county and maximise the opportunities to develop these services as centres for learning for all ages and to promote health & well-being

### Key service related duties include:

- To ensure that communities and communications aspects of all corporate and service decisions
  are considered, and having overall decision making responsibility for ensuring consistent and
  high quality communities and communications services.
- Dealing with complex and contentious issues in relation to communities and communications.
- Ensure that communities and communications services are designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review of communities and communications strategies, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

| Statutory responsibilities of this post: |
|--|
|--|

N/A

| Dimensions             |             |          |  |               |  |
|------------------------|-------------|----------|--|---------------|--|
| Type of budget         | Direct      | Indirect | Responsibility   | Amount / Cost |  |
| Operational budgets    | $\boxtimes$ |          | Direct service budget  | £15m approx   |  |
| Council Revenue budget |             |          | Contributory impact on spend   | £940m         |  |
| Staffing               |             |          | Employees directly managed will be senior management teams each responsible for significant resources and operational/strategic service delivery |               |  |

Please describe any national performance standards or statutory/legal responsibilities applicable to this role:

Leisure Services contributes to the Public Health Outcomes Framework Indicators, with the following being most pertinent:

2.13.i Percentage of Physically Active Adults - 19+ that meet the Chief Medical Officers recommendations for physical activity (150mins moderate intensity equivalent per week) 2.13.ii Percentage of Physically Inactive Adults - 19+ that are physically inactive (<30mins moderate intensity equivalent per week)

### **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a related discipline or equivalent relevant experience;
- Evidence of post qualification personal and professional continued development;
- Substantial experience of successfully delivering outcomes in a similar role within a large and diverse organisation.

# **Supporting information**

| Driving classification  |  |
|---|--|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |  |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |  |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |  |
| Employees should refer to the Corporate Driving at Work policy for further information.   |  |
|   |  |
| Political restriction   |  |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |  |
| This role is not politically restricted   |  |
|   |  |
| Professional fees and related occupational costs  |  |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   |  |
| This role does not have any professional or occupational membership requirements  |  |
|   |  |
| Clearances – Disclosure & Barring Service (DBS)   |  |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |  |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  |  |

| Clearances Pacalina Parcannal Security Standard (PRSS)  |             |  |
|---|-------------|--|
| Clearances – Baseline Personnel Security Standard (BPSS)  |             |  |
| This role requires access to the GCSX network and is subject to a BPSS check  |             |  |
| This role is not subject to a BPSS check  |             |  |
| Clearances – Non-Police Personnel Vetting (NPPV)  |             |  |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2*</b> . (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |  |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3 includes a check on you, your spouse/partner, co-residents, and all family members).  |             |  |
| This role is not subject to a NPPV check  | $\boxtimes$ |  |
| This fole is not subject to a Ni T V check  |             |  |
| Safeguarding  |             |  |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |  |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |  |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |  |

# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1251 |
|------------|------------|-------------------------------|-----------|

### Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                           | Relevant Job Information   |
|----------------------------------|--|
| Indicative qualifications        | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |
|                                  | Relevant professional qualification at a post graduate level   |
|                                  | Licence / certificate / qualification where required for statutory role  |
|                                  | Management qualification or equivalent experience  |
|                                  | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |
| Knowledge, skills and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |
|                                  | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |
|                                  | <ul> <li>A broad knowledge and understanding of the services impacted by the service/function and<br/>across the council</li> </ul>  |
|                                  | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |
|                                  | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |
|                                  | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |
|                                  | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |
|                                  | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |
|                                  | <ul> <li>Ability to deliver and support successful cultural and organisational change programmes with<br/>impact across the council</li> </ul>   |
|                                  | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |
|                                  | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |
|                                  | Significant budget management experience across a range of services and functions.   |
| Accountability for<br>Budget     | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |
|                                  | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |
|                                  | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |
|                                  | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |

|                             | Will have influence on significant expenditure across council, partner services and Wiltshire  |
|-----------------------------|--|
|                             | communities  |
|                             | Impact on whole council revenue budget circa of £850 million Impact on partner organisations budgets and the economy of Wiltshire  |
|                             | County population is around 470K   |
| Problem solving             | Roles at this level will be responsible for setting major functional policies and/or determining the direction and overall shape of a major function or range of services. Through the senior management team will influence the development of major policies that impact across the whole of the council, and  |
|                             | on Wiltshire communities and partner organisations.  Directs/sets the direction through senior management the implementation of required corporate   |
|                             | change in the service/functional area, across the council, Wiltshire communities and/or partner organisations  |
|                             | Directs/sets the direction of the development and implementation of service/function strategies and make a significant contribution to the development of corporate strategies and business plans  |
|                             | Sets the direction for the design, development and implementation of complex solutions within the identified area which serve the council's vision, goals and core values, involving the application of  |
|                             | significant council resources across the council, Wiltshire communities and/or partner services Sets new standards for innovation in the commissioning and delivery of services  |
|                             | Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations.   |
| <b>N</b> 1 ( ) ( )          | Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these  |
| Nature of contacts          | Directly or through nominated senior management team, direct and oversee all activities of the services and functions, and more widely across the council, Wiltshire communities and partner organisations.  |
|                             | Influence, advise and make recommendations to members, corporate directors, directors, heads of service and equivalent levels in external bodies, private sector and partner organisations regarding complex situations that have high risk and reputational impact across the council.                          |
|                             | Work with other public bodies and other relevant partners/organisations to support Wiltshire's communities, through services and activities that address local concerns and that foster social capital and 'resilient communities'   |
|                             | To represent the council and co-ordinate policy and practice on a local, regional and national scale   |
|                             | Manage relationships with key stakeholders and delivery partners including consultation on complex political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners  |
|                             | Provide service/functional direction, expertise, advice and support often in response to complex issues across the council, Wiltshire communities and partners including external stakeholders and   |
|                             | suppliers etc. Sponsor and lead working groups and project teams, likely to be cross service/council/partners or external at a regional or national level.   |
|                             | Engage with stakeholders to seek and explore innovative opportunities for collaborative working within and across function, services, Wiltshire communities and/or with partners   |
|                             | Establish and lead partnership working with internal / external services / organisations and liaise with national bodies.  |
|                             | Managing complex situations which can be contentious and have the potential to cause significant reputational issues for the council.  |
| Additional duties           | Postholders are required (subject to the provisions of the Working Time Regulations) to work the   |
|                             | hours that are necessary to do the job, including evening and weekend work and attendance at meetings out of office hours. This includes being on standby or call out to respond to emergency  |
| Behaviours                  | situations.  The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in   |
| framework                   | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.  |
| Skill profile               | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.   |
| Health & Safety             | To be responsible for managing services in line with the council's health, safety and welfare policies   |
| Equalities                  | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers or third parties at work or harass or victimise others. Incidents of discrimination at work are taken seriously and employees are encouraged to report incidents via their manager or anonymously via the |
| Authority to want !         | Whistleblowing policy.   |
| Authority to work in the UK | All employees must have the legal authority to work in the UK. Non-EU nationals must have the relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as proof of identity are retained for our records, by providing these proofs the council will treat this as        |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:              | Director - Corporate services and Digital               |
|--------------------------------|---|
| Role profile family:           | Leadership  |
| Number of posts:               | 1   |
| Role profile number and grade: | LSL2 - 1251   |
| Service/Team:                  | Corporate services and digital                          |
| Reports to:                    | Corporate Director – Communities, Resources and Digital |

### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council, Wiltshire community and partners.

### Job Purpose

### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - o The business plan
  - o The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - o The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

**Service areas** which are the responsibility for this post are:

### Systems thinking

Development of a Wiltshire-wide system of services and organisations for both Wiltshire Council
and Wiltshire Police using systems thinking as the approach for managing and improving the
business, and in response to the economic and societal drivers for change. Embed a culture of
customer focus, collaboration, evidence-based decision-making and value orientation across
all partners.

### Programme office

 Deliver programme and project management to ensure a single co-ordinated programme of change is achieved for all service and corporate programmes & projects across the council and its partnerships, using common processes, formats, methods and communications.

### ICT

- Lead on the design, implementation, development and maintenance of the council's ICT, applications and infrastructures.
- Responsible for ensuring the ICT strategy and technology plans are integrated with the

business objectives and plans of the Council and Police Authority and that they are designed to ensure better outcomes for the people of Wiltshire and the Council/Police Partnership.

### Digital strategy

• Oversight of delivery of the digital strategy, driving the digital programme forward with pace to ensure realisation of the benefits outlined within the strategy.

### Customer services

Ensure high quality, effective and efficient customer services are provided to customers

### Performance, Policy, Partnerships and Governance

- Lead on delivery of the council's corporate planning cycle, effective performance management and reporting and effective risk management.
- Lead on the development and production of key and overarching corporate policies across all areas of the Council
- Ensure support and interfaces with the Wiltshire Public Service Board, Police Crime Panel, Health and Wellbeing Board and the voluntary sector at local, regional and national level;
- · Oversee delivery of professional and efficient administrative support to the cabinet office and leadership team.
- Provide the organisation with expert guidance and advice relating to Information Governance and Information Risk Management.
- Lead for the council's internet and intranet site, coordinating the following functions:
  - Branding & design (external comms)
  - Architecture and platform (IT)
  - News portal (external comms)
  - Customer transactions (customer services, systems thinking)
  - Internet (HR & OD, internal comms)

### Key service related duties include:

- To ensure that the wider impact of all corporate decisions are considered, and having overall responsibility for ensuring consistent and high quality corporate processes.
- Dealing with complex and contentious issues on service related matters.
- Ensure that services are designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of key corporate strategies, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

### Statutory responsibilities of this post:

Deputy SIRO

| Dimensions   |             |          |   |                   |
|--|-------------|----------|---|-------------------|
| Type of budget   | Direct      | Indirect | Responsibility  | Amount / Cost     |
| Operational budgets  | $\boxtimes$ |          | Direct service budget   | £18m approx.      |
| Council Revenue budget   |             |          | Contributory impact on spend  | £940m             |
| Staffing   |             |          | Employees directly managed will be teams each responsible for signification operational/strategic service deliver | ant resources and |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role:  • |             |          |   |                   |

# **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a related discipline or equivalent relevant experience;
- Evidence of post qualification personal and professional continued development;
- Substantial experience of managing similar services within a large and diverse organisation.

# **Supporting information**

| Driving classification  |  |
|---|--|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |  |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |  |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |  |
| Employees should refer to the Corporate Driving at Work policy for further information.   |  |
|   |  |
| Political restriction   |  |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |  |
| This role is not politically restricted   |  |
|   |  |
| Professional fees and related occupational costs  |  |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   |  |
| This role does not have any professional or occupational membership requirements  |  |
|   |  |
| Clearances – Disclosure & Barring Service (DBS)   |  |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |  |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  |  |

| Clearances – Baseline Personnel Security Standard (BPSS)  |             |
|---|-------------|
| This role requires access to the GCSX network and is subject to a BPSS check  |             |
| This role is not subject to a BPSS check  | $\boxtimes$ |
| Clearances – Non-Police Personnel Vetting (NPPV)  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2</b> *. (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3   |             |
| includes a check on you, your spouse/partner, co-residents, and all family members).  | $\boxtimes$ |
| This role is not subject to a NPPV check  |             |
| Safeguarding  |             |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |

# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1275 |
|------------|------------|-------------------------------|-----------|

### Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                           | Relevant Job Information   |
|----------------------------------|--|
| Indicative qualifications        | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |
|                                  | Relevant professional qualification at a post graduate level   |
|                                  | Licence / certificate / qualification where required for statutory role  |
|                                  | Management qualification or equivalent experience  |
|                                  | Project management qualification or able to demonstrate equivalent knowledge, skills and experience  |
| Knowledge, skills and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |
|                                  | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |
|                                  | <ul> <li>A broad knowledge and understanding of the services impacted by the service/function and<br/>across the council</li> </ul>  |
|                                  | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |
|                                  | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |
|                                  | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |
|                                  | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |
|                                  | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |
|                                  | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |
|                                  | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |
|                                  | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |
|                                  | Significant budget management experience across a range of services and functions.   |
| Accountability for Budget        | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |
|                                  | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |
|                                  | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |
|                                  | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |

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|                      | Will have influence an aignificant expanditure corose council, partner convices and Wiltehire   |
|----------------------|---|
|                      | Will have influence on significant expenditure across council, partner services and Wiltshire communities   |
|                      | Impact on whole council revenue budget circa of £850 million  |
|                      | Impact on partner organisations budgets and the economy of Wiltshire  |
| Problem solving      | County population is around 470K  |
| Problem Solving      | Roles at this level will be responsible for setting major functional policies and/or determining the direction and overall shape of a major function or range of services. Through the senior management team will influence the development of major policies that impact across the whole of the council, and on Wiltshire communities and partner organisations.   |
|                      | Directs/sets the direction through senior management the implementation of required corporate change in the service/functional area, across the council, Wiltshire communities and/or partner organisations   |
|                      | Directs/sets the direction of the development and implementation of service/function strategies and make a significant contribution to the development of corporate strategies and business plans. Sets the direction for the design, development and implementation of complex solutions within the identified area which serve the council's vision, goals and core values, involving the application of significant council resources across the council, Wiltshire communities and/or partner services. Sets new standards for innovation in the commissioning and delivery of services. Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations. Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these |
| Nature of contacts   | Directly or through nominated senior management team, direct and oversee all activities of the  |
| reactive or contacts | services and functions, and more widely across the council, Wiltshire communities and partner organisations.  |
|                      | Influence, advise and make recommendations to members, corporate directors, directors, heads of service and equivalent levels in external bodies, private sector and partner organisations regarding complex situations that have high risk and reputational impact across the council.   |
|                      | Work with other public bodies and other relevant partners/organisations to support Wiltshire's communities, through services and activities that address local concerns and that foster social capital and 'resilient communities'  |
|                      | To represent the council and co-ordinate policy and practice on a local, regional and national scale  |
|                      | Manage relationships with key stakeholders and delivery partners including consultation on complex political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners   |
|                      | Provide service/functional direction, expertise, advice and support often in response to complex issues across the council, Wiltshire communities and partners including external stakeholders and suppliers etc.   |
|                      | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or external at a regional or national level.  Engage with stakeholders to seek and explore innovative opportunities for collaborative working within   |
|                      | and across function, services, Wiltshire communities and/or with partners   |
|                      | Establish and lead partnership working with internal / external services / organisations and liaise with national bodies.   |
|                      | Managing complex situations which can be contentious and have the potential to cause significant reputational issues for the council.   |
| Additional duties    | Postholders are required (subject to the provisions of the Working Time Regulations) to work the hours that are necessary to do the job, including evening and weekend work and attendance at meetings out of office hours. This includes being on standby or call out to respond to emergency situations.  |
| Behaviours           | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in   |
| framework            | the framework. Please refer to Behaviours Framework for a full list of the behaviours required.   |
| Skill profile        | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service; performance through people; and personal effectiveness.  |
| Health & Safety      | To be responsible for managing services in line with the council's health, safety and welfare policies  |
| Equalities           | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers or third parties at work or harass or victimise others. Incidents of discrimination at work are taken seriously and employees are encouraged to report incidents via their manager or anonymously via  |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:              | Director - Highways and Transport                 |  |  |
|--------------------------------|---|--|--|
| Role profile family:           | Leadership  |  |  |
| Number of posts:               | 1   |  |  |
| Role profile number and grade: | LSL2 - 1275                                       |  |  |
| Service/Team:                  | Highways and Transport                            |  |  |
| Reports to:                    | Corporate Director – Growth, Investment and Place |  |  |

### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the cabinet and corporate leadership team, to achieve the aims and desired outcomes of the council, Wiltshire community and partners.

### **Job Purpose**

### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

### Key duties include:

 Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - The business plan
  - o The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

Service areas which are the responsibility for this post are:

Highways asset management, routine maintenance and streetscene

- Lead an extensive and on-going programme of procurement and commissioning of contracts to achieve delivery of large, complex and high value annual highways construction and maintenance contracts.
- Provide and support highways maintenance services, including routine maintenance, pot holes, gullies, tarmac, kerbing and ensuring the provision of a winter response service including gritting, ploughing, and coordinating snow wardens and volunteer farmers.
- Joint responsibility for Major Scheme development in conjunction with the Service Director -Planning

### Sustainable transport

- Oversight of transport planning strategy and policy development in relation to highways management, bus services, pedestrian and cycle routes, transport interchanges, car parking, traffic management and road safety.
- Oversight of strategy and policy for highways development control in response to planning applications.
- Responsible for the delivery of a wide range of statutory and non-statutory functions that

directly impact on businesses and residents of Wiltshire, covering a number of key strategic functions including:

- Transport Planning Strategy and Policy Development
- o Local Transport Plan development, co-ordination and monitoring
- Highways Development Control
- Sustainable Travel
- Road Safety Education, Training and Promotion
- Joint responsibility for Major Scheme development in conjunction with the Service Director Environment.

### Traffic and network management

• Lead on the delivery of improvements to road safety and show a clear strategy and plan to reduce casualties resulting from road collisions working in partnership with the police authority, emergency services, highways agency and the health sector where appropriate.

## Car parking services

 Provision of parking services to ensure on street 'yellow lines' and off street control 'car parks are managed.

### Passenger transport

 Ensure value for money in passenger transport through the integration of transport for education, special needs customers and concessionary fares with other discretionary services such as subsidised bus services in rural areas, working closely with the commercial sector as well as schools and volunteer sectors.

### Key service related duties include:

- To ensure that the environment aspect of all corporate and service decisions is considered, and having overall decision making responsibility for ensuring consistent and high quality processes.
- Dealing with complex and contentious issues in relation to environment matters.
- Ensure that the environment service is designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of the environment processes, policies and strategies, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

## Statutory responsibilities of this post:

N/A

| Dimensions  |        |             |  |               |  |
|---|--------|-------------|--|---------------|--|
| Type of budget  | Direct | Indirect    | Responsibility   | Amount / Cost |  |
| Operational budgets   |        |             | Direct service budget  | £40m approx   |  |
| Council Revenue<br>budget   |        | $\boxtimes$ | Contributory impact on spend   | £940m         |  |
| Staffing  |        |             | Employees directly managed will be senior management teams each responsible for significant resources and operational/strategic service delivery |               |  |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role: |        |             |  |               |  |

## **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a related discipline or equivalent relevant experience
- Chartered Engineer or equivalent relevant experience
- Evidence of post qualification personal and professional continued development,
- Substantial experience of negotiating and managing major contracts in a large organisation.

# **Supporting information**

| Driving classification  |             |
|---|-------------|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |             |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |             |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |             |
| Employees should refer to the Corporate Driving at Work policy for further information.   |             |
|   |             |
| Political restriction   |             |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |             |
| This role is not politically restricted   |             |
|   |             |
| Professional fees and related occupational costs  |             |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   |             |
| This role does not have any professional or occupational membership requirements  |             |
|   |             |
| Clearances – Disclosure & Barring Service (DBS)   |             |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |             |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |             |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  | $\boxtimes$ |

| Clearances – Baseline Personnel Security Standard (BPSS)  |             |
|---|-------------|
| This role requires access to the GCSX network and is subject to a BPSS check  |             |
| This role is not subject to a BPSS check  |             |
| Clearances – Non-Police Personnel Vetting (NPPV)  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2*</b> . (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3   |             |
| includes a check on you, your spouse/partner, co-residents, and all family members).  This role is not subject to a NPPV check  | $\boxtimes$ |
| This fole is not subject to a INFF V check  |             |
| Safeguarding  |             |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |

# **ROLE PROFILE**



| Job family | Leadership | Role profile number and grade | LSL2-1274 |
|------------|------------|-------------------------------|-----------|

### Role purpose:

Roles at this level are responsible for the corporate management of a range of major council services or a significant statutory function (with delegated powers), providing strategic policy direction and leadership, operational management and financial control.

Will support the Cabinet and Corporate Leadership Team, to achieve the aims and desired outcomes of the Council. Will report directly to a Corporate Director.

| Factor                              | Relevant Job Information   |  |  |  |  |
|-------------------------------------|--|--|--|--|--|
| Indicative qualifications           | Degree in a subject relevant to the role or able to demonstrate equivalent knowledge, skills and experience.   |  |  |  |  |
|                                     | Relevant professional qualification at a post graduate level   |  |  |  |  |
|                                     | Licence / certificate / qualification where required for statutory role  |  |  |  |  |
|                                     | Management qualification or equivalent experience  |  |  |  |  |
|                                     | Project management qualification or able to demonstrate equivalent knowledge, skills and exper   |  |  |  |  |
| Knowledge, skills<br>and experience | Roles at this level require self sufficiency in a technical or specialised field gained through wide experience of concepts/principles, wide exposure to complex practices and authoritative command of operations and functions. This includes:   |  |  |  |  |
|                                     | <ul> <li>Expert functional knowledge and/or providing significant advice with impact across the<br/>council.</li> </ul>  |  |  |  |  |
|                                     | A broad knowledge and understanding of the services impacted by the service/function and across the council  |  |  |  |  |
|                                     | <ul> <li>Proven extensive senior management experience of managing a range of services and<br/>functions at a corporate strategic level</li> </ul>   |  |  |  |  |
|                                     | Substantial experience in both strategic and operational management across a range of services and functions within a large and complex organization   |  |  |  |  |
|                                     | Substantial understanding of the council's people strategy to ensure effective workforce development in order to achieve service and council wide objectives   |  |  |  |  |
|                                     | <ul> <li>Experience of working in a political environment and managing political challenges to the<br/>direction of the function or services.</li> </ul>   |  |  |  |  |
|                                     | <ul> <li>Substantial understanding of local government and the local, regional and national context</li> <li>Substantial understanding and experience of delivering services that impact on the local community and partner organisations, and managing challenges to the direction of these services</li> </ul> |  |  |  |  |
|                                     | Ability to deliver and support successful cultural and organisational change programmes with impact across the council   |  |  |  |  |
|                                     | <ul> <li>Effectively handling challenging &amp; complex situations which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>   |  |  |  |  |
|                                     | <ul> <li>Leadership of high profile innovative projects which have wide ranging impact and<br/>reputational risk for the Council</li> </ul>  |  |  |  |  |
|                                     | Significant budget management experience across a range of services and functions.   |  |  |  |  |
| Accountability for<br>Budget        | Roles at this level have a major impact/effect on the overall results of the organisation and Wiltshire communities, encompassing a substantial portion of the organisations' income, expenditure or resources.  |  |  |  |  |
|                                     | The nature of the impact of the role is contributory with significant impact and influence in advising or facilitating services for use by senior management in taking decisions across the council including impacting upon Wiltshire communities and partner organisations.                                    |  |  |  |  |
|                                     | Leads a senior management team across a range of service areas and functions, each responsible for significant resources and operational/strategic delivery.   |  |  |  |  |
|                                     | Delegated budget lead to monitor and control the budget of significant council service(s), a range of major functions or a statutory function.   |  |  |  |  |

|                         | Will have influence on significant expenditure across council, partner services and Wiltshire   |
|-------------------------|---|
|                         | communities   |
|                         | Impact on whole council revenue budget circa of £850 million  |
|                         | Impact on partner organisations budgets and the economy of Wiltshire County population is around 470K   |
| Problem solving         | Roles at this level will be responsible for setting major functional policies and/or determining the  |
| 1 Toblom Colving        | direction and overall shape of a major function or range of services. Through the senior management   |
|                         | team will influence the development of major policies that impact across the whole of the council, and  |
|                         | on Wiltshire communities and partner organisations.   |
|                         | Directs/sets the direction through senior management the implementation of required corporate   |
|                         | change in the service/functional area, across the council, Wiltshire communities and/or partner   |
|                         | organisations   |
|                         | Directs/sets the direction of the development and implementation of service/function strategies and   |
|                         | make a significant contribution to the development of corporate strategies and business plans   |
|                         | Sets the direction for the design, development and implementation of complex solutions within the   |
|                         | identified area which serve the council's vision, goals and core values, involving the application of   |
|                         | significant council resources across the council, Wiltshire communities and/or partner services   |
|                         | Sets new standards for innovation in the commissioning and delivery of services   |
|                         | Maintain the integrity of the service/function and culture of continuous improvement, ensuring increased functional capacity across the council and partner organisations.                              |
|                         | Pro-actively identifying corporate, and service risks, and ensure action is taken to mitigate these   |
| Nature of contacts      | Directly or through nominated senior management team, direct and oversee all activities of the  |
| or corruoto             | services and functions, and more widely across the council, Wiltshire communities and partner   |
|                         | organisations.  |
|                         | Influence, advise and make recommendations to members, corporate directors, directors, heads of   |
|                         | service and equivalent levels in external bodies, private sector and partner organisations regarding  |
|                         | complex situations that have high risk and reputational impact across the council.  |
|                         | Work with other public bodies and other relevant partners/organisations to support Wiltshire's  |
|                         | communities, through services and activities that address local concerns and that foster social capital   |
|                         | and 'resilient communities'   |
|                         | To represent the council and co-ordinate policy and practice on a local, regional and national scale  |
|                         | Manage relationships with key stakeholders and delivery partners including consultation on complex  |
|                         | political / strategic / commercial issues that have high risk and reputational impact across the council, Wiltshire communities and partners  |
|                         | Provide service/functional direction, expertise, advice and support often in response to complex  |
|                         | issues across the council, Wiltshire communities and partners including external stakeholders and   |
|                         | suppliers etc.  |
|                         | Sponsor and lead working groups and project teams, likely to be cross service/council/partners or   |
|                         | external at a regional or national level.  Engage with stakeholders to seek and explore innovative opportunities for collaborative working within   |
|                         | and across function, services, Wiltshire communities and/or with partners   |
|                         | Establish and lead partnership working with internal / external services / organisations and liaise with  |
|                         | national bodies.  |
|                         | Managing complex situations which can be contentious and have the potential to cause significant  |
|                         | reputational issues for the council.  |
| Additional duties       | Postholders are required (subject to the provisions of the Working Time Regulations) to work the  |
|                         | hours that are necessary to do the job, including evening and weekend work and attendance at  |
|                         | meetings out of office hours. This includes being on standby or call out to respond to emergency  |
| B                       | situations.   |
| Behaviours<br>framework | The postholder will have the opportunity in this role to demonstrate all the aspirational behaviours in the framework. Please refer to Behaviours Framework for a full list of the behaviours required. |
| framework Skill profile | To be demonstrating level 3 "expert" across all three skill areas of communication & customer service;  |
| Chin profile            | performance through people; and personal effectiveness.   |
| Health & Safety         | To be responsible for managing services in line with the council's health, safety and welfare policies  |
| Equalities              | Wiltshire council is committed to ensuring employees do not discriminate against colleagues, suppliers  |
|                         | or third parties at work or harass or victimise others. Incidents of discrimination at work are taken   |
|                         | seriously and employees are encouraged to report incidents via their manager or anonymously via the   |
|                         | whistleblowing policy.  |
| Authority to work in    | All employees must have the legal authority to work in the UK. Non-EU nationals must have the   |
| the UK                  | relevant approval to work in the UK from the UK Border Agency. Copies of all documents provided as  |
|                         | proof of identity are retained for our records, by providing these proofs the council will treat this as  |
|                         | consent.  |

The above profile is intended to describe the general nature and level of work performed by employees in this role and does not detail a list of all duties and responsibilities. The Council reserves the right to amend this role profile as necessary

# **ROLE DESCRIPTION**



| Role description:              | Director - Waste and Environment                  |
|--------------------------------|---|
| Role profile family:           | Leadership  |
| Number of posts:               | 1   |
| Role profile number and grade: | LSL2 - 1274                                       |
| Service/Team:                  | Waste and Environment                             |
| Reports to:                    | Corporate Director – Growth, Investment and Place |

### Job Context

Directors are responsible for the corporate management of a range of major council services or a statutory function, providing strategic policy direction and leadership, operational management and financial control. They support the cabinet and corporate leadership team, to achieve the aims and desired outcomes of the council, Wiltshire community and partners.

### Job Purpose

### As a director you are expected to:

- Work jointly with corporate directors and other directors to achieve the council's priorities and goals;
- Develop effective partnership and collaborative working in order to achieve the council's vision;
- Manage service performance though the accountability of your senior management team, allocation of resources, management of risks, and strong, inspirational leadership;
- Develop an innovative and commercial approach across the council and within your specific service areas;
- Lead continuous improvement and transformation of your services using systems thinking or other evidence based principles around customer/client purpose;
- Take joint responsibility as part of the leadership team for delivering the whole council budget and savings, taking a corporate and joined up approach alongside robust and reliable service financial management.

# Key duties include:

• Develop relationships both internally and externally to maximise opportunities for collaboration and integration;

- Ensure service planning is shaped by, and takes into account the council's key strategic plans including:
  - o The business plan
  - The financial plan (MTFS) and annual budget
  - The people strategy
  - The digital strategy
  - The local plan
- Provide advice and recommendations to the wider corporate leadership team and elected Members on significant policy decisions or complex and contentious matters within your service areas and areas of expertise;
- Contribute to the corporate management of the strategic risks facing the council;
- Represent the council at regional/national level within your services areas and areas of expertise;
- Promote and exemplify robust decision making which is open, inclusive, flexible and responsive;
- Grow an outstanding workforce with a can-do attitude, supported through clear career paths and development linked with robust talent and performance management;
- Embed a culture that places customers first, adopts a can-do approach and focuses on good outcomes in our communities;
- Drive the council's staff engagement culture and demonstrate the behaviours expected across the organisation;
- Ensure a whole council approach is taken to corporate parenting.

### **Service areas** which are the responsibility for this post are:

Waste management, collection and disposal

- Lead the transformation of waste services, ensuring innovative, cutting edge solutions to waste management are found and environmental regulations are met.
- Lead the cultural and operational changes required in the service as collection services move to be delivered under contract from 2018.
- Lead all aspects of the minimisation, production, collection and disposal of all waste streams in the county to achieve the environmental and financial goals and priorities of the council.
- Lead effective and efficient services (in house or provided by contractors) to collect household
  and commercial waste from all households and businesses and recyclable materials from the
  waste stream in the county (in house or provided by contractor)
- Ensure that viable outlets exist to dispose of collected recyclables to the highest environmental standards, including the stimulation of local, national and international markets for the re-processing of recyclable material and secure over the longer term the ultimate disposal of residual waste (not suitable for recycling) in the most cost effective and environmentally sustainable manner.

Environment (technical, fleet & countryside services)

- Provision of technical services including access to cemeteries & burials, closed churchyards,
   SI06 Land Adoption, green infrastructure and service delegation.
- Manage the corporate fleet including corporate road risk management, the commercial fleet, grey fleet, pool cars, hire and maintenance.
- Delivery and performance of rights of way and countryside in Wiltshire. This involves the use
  of the council's own staff, community and volunteer groups as well as contractors and partner
  agencies.
- Manage a range of environmental enforcement services including responsibility for events on council owned land (amenity, park, highway or premises).
- To have responsibility for the hosting arrangements for staff operating on behalf of the Cranborne Chase and West Wiltshire Downs Area of Outstanding Natural Beauty Partnership and the North Wessex Downs Area of Outstanding Natural Beauty Partnership.

### **Key service related duties include:**

- To ensure that the environment aspect of all corporate and service decisions is considered, and having overall decision making responsibility for ensuring consistent and high quality processes.
- Dealing with complex and contentious issues in relation to environment matters.
- Ensure that the environment service is designed to deliver the council's vision, values and priorities in the business plan with the community of Wiltshire placed firmly at the centre of this vision.
- To facilitate and enable transformational change across the organisation through timely and relevant activities and interventions.
- Lead the development, delivery and on-going review and communication of the environment processes, policies and strategies, aligned with the vision of the council and the priorities and aims of the business plan.
- Lead and provide oversight of the work of the service areas ensuring the setting of targets, identification of priorities, succession management and performance management.

| Statutory | resno    | nsibilities | of this | nost: |
|-----------|----------|-------------|---------|-------|
| Statutory | / I CODU | นเอเมแนซอ   | OI HIIS | DUSL. |

N/A

| Dimensions  |             |             |  |               |  |  |
|---|-------------|-------------|--|---------------|--|--|
| Type of budget  | Direct      | Indirect    | Responsibility   | Amount / Cost |  |  |
| Operational budgets   | $\boxtimes$ |             | Direct service budget  | £44m approx.  |  |  |
| Council Revenue budget  |             | $\boxtimes$ | Contributory impact on spend   | £940m         |  |  |
| Staffing  |             |             | Employees directly managed will be senior management teams each responsible for significant resources and operational/strategic service delivery |               |  |  |
| Please describe any national performance standards or statutory/legal responsibilities applicable to this role: |             |             |  |               |  |  |

### **Person Specification**

In addition to the qualifications, knowledge, and skills required for roles at this level, this role requires:

- Postgraduate degree in a related discipline or equivalent relevant experience
- Chartered Engineer or equivalent relevant experience
- Evidence of post qualification personal and professional continued development,
- Substantial experience of negotiating and managing major contracts in a large organisation.

# **Supporting information**

| Driving classification  |             |  |  |
|---|-------------|--|--|
| Occasional driver A valid UK driving licence is not required. Occasionally may need to travel to different locations in order to undertake the duties of the role.  |             |  |  |
| Regular Driver  Must hold a valid UK driving licence (with no more than 6 penalty points) and have access to either their own car or a pool car in order to undertake the duties of the role, unless other forms of transport are available and viable to perform the role.   |             |  |  |
| Required Driver  Must hold a valid UK driving licence (with no more than 3 penalty points) and will drive a vehicle supplied by the Council in order to undertake the duties of the role.   |             |  |  |
| Employees should refer to the Corporate Driving at Work policy for further information.   |             |  |  |
|   |             |  |  |
| Political restriction   |             |  |  |
| This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election as a member of parliament, as an MEP, as a member of the Scottish or Welsh Parliaments. The job holder is furthermore not permitted to canvas on behalf of a political party or a person who is already, or who seeks to be, a candidate. In addition, they may not speak to the public or publish any written or artistic work that could give the impression they are advocating support for a political party |             |  |  |
| This role is not politically restricted   |             |  |  |
|   |             |  |  |
| Professional fees and related occupational costs  |             |  |  |
| As part of this role, or to support professional development, the job holder is required to be a member of a professional body or association. The job holder is responsible for payment of all professional fees, memberships, registrations or subscriptions and no reimbursement or contribution towards these will be provided by the council   |             |  |  |
| This role does not have any professional or occupational membership requirements  | $\boxtimes$ |  |  |
|   |             |  |  |
| Clearances – Disclosure & Barring Service (DBS)   |             |  |  |
| This role will be engaged in 'regulated activity' providing specific services relating to children or vulnerable adults and is subject to a Disclosure from the Disclosure and Barring Service.   |             |  |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require an <b>Enhanced</b> DBS check before appointment can be confirmed.  |             |  |  |
| This role is exempt from the Rehabilitation of Offenders Act 1974 and will require a <b>Standard</b> DBS check  |             |  |  |
| This role is not subject to a Disclosure from the Disclosure and Barring Service in order to undertake the duties of the role.  | $\boxtimes$ |  |  |

| Clearances – Baseline Personnel Security Standard (BPSS)  |             |
|---|-------------|
| This role requires access to the GCSX network and is subject to a BPSS check  |             |
| This role is not subject to a BPSS check  | $\boxtimes$ |
| Clearances – Non-Police Personnel Vetting (NPPV)  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 2</b> *. (*regular access to police premises and police information, intelligence and financial or operational assets. Occasional access to those deemed 'secret').  |             |
| This role requires working in partnership with the police, and/or having access to Police related systems and is subject to a NPPV check at <b>level 3</b> *(*regular unsupervised access to police premises and/or access to police information and/or information systems and/or hard copy material either on police premises or by remote access up to "secret" level. A level 3 includes a check on you, your spouse/partner, co-residents, and all family members).  |             |
| This role is not subject to a NPPV check  | $\boxtimes$ |
| This fole is not subject to a fire vicheck  |             |
| Safeguarding  |             |
| For all roles within Children's Services. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |
| For all roles within Adult Social Services. Wiltshire Council is committed to safeguarding and promoting the welfare of vulnerable adults and all staff working for the council are expected to share a commitment to this. You will be expected to report any concerns relating to the possible abuse of a vulnerable adult in accordance with the agreed interagency safeguarding adults' procedures. If your own conduct in relation to the safeguarding of vulnerable adults gives cause for concern, the council's agreed interagency safeguarding adults' procedures will be followed, alongside implementation of the council's disciplinary procedure. The job holder is accountable for their safeguarding of vulnerable adult responsibilities to their line manager. |             |
| For all other roles within the council. Wiltshire Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and all staff are expected to share this commitment. You will be expected to report any concerns relating to the safeguarding of children, young people or vulnerable adults in accordance with agreed procedures. If your own conduct in relation to the safeguarding of children, young people or vulnerable adults gives cause for concern, the council's agreed child protection/vulnerable adults protection procedures will be followed.   |             |

# Agenda Item 8

By virtue of paragraph(s) 1 of Part 1 of Schedule 12A of the Local Government Act 1972.













